#### Contents

What you need to know	2
How to Login	9
How to reset my credentials	12
How to see my Amounts Due	16
How to see my payments	22
How to record a debt	27
How to record a temporary assessment	34
How to delete an amount due that you created	40
How to find the persons I represent	45
How to use CSV data	50

Guide	Amendment	Changes
Version	date	
1.0	20/6/20	
2.0	21/7/20	Insertion of delete due amount
2.1	29/7/20	Insertion of What you need to know

# What you need to know:



### Index

- Why the Tax Portal was Created?
- How do I connect and what rights do I have?
- How do I pay?
- Can I pay via JCCSmart or a foreign bank?
- Can I pay in installments?
- · When will my payments appear?
- WHEN and HOW can I revise a self assessment?



## Why the Tax Portal was Created?

The Tax Portal was created to enable the taxpayer to:

- pay electronically amounts due that bear interest and charges.
- record amounts due (self assessments / withholding), for any period past and present
  - · provided that the Department has not issued an assessment
- · obtain information regarding the amounts owed and the payments made
  - · Currently information regarding VAT credit balances is not yet available



# How do I connect and what rights do I have?

For the login process, consult the "How to Login" guide available at the tax portal under the "Help" option

#### Attention!

- If you are logged in with TAXISnet VAT credentials
  - you can
    - see "Statement of Due amounts" to recover payment reference number (for all taxes)
    - see "Statement of Payment" to find out about previous payments
  - You cannot record
    - · self-assessments and amounts withheld for Direct Taxes
    - VAT debts, as they are recorded through the submission of a VAT return.
- If you are logged in with your TAXISnet Direct Taxes credentials, in addition the above you can record self assessments and amounts withheld



# How do I pay?

ONLY via the following Internet banking Service using the payment reference number

Τραπεζικό Ίδρυμα	Banking institutions	Link					
Τράπεζα Κύπρου Bank of Cyprus		https://online.bankofcyprus.com/netteller-web/					
Ελληνική Τράπεζα	Hellenic Bank	https://www.hellenicbank.com/portalserver/hb-en-portal/en/personal-banking					
Εθνική Τράπεζα της Ελλάδος National Bank of Greece		https://www.nbg.com.cy/					
Astro Bank Astro Bank		https://www.piraeusbank.com/sites/cyprus/el/Pages/default.aspx					
Alpha Bank Alpha Bank		https://aeb.alphabank.com.cy/netteller-war/Login.xhtml					
Societe Generalle Societe Generalle		http://www.sgcyprus.com/sgbcy/Home					
Eurobank Eurobank		https://www.eurobank.com.cy/en-us/product-services/e-banking/e-banking					
Ancoria Bank Ancoria Bank		https://online.ancoriabank.com/B001/banking.jsp?fldsegment=EN1&fldcurrentity=B001					
RCB Bank RCB Bank		https://online.rcbcy.com/netteller-war/					



# Can I pay via JCCSmart or a foreign bank?

#### **JCCSmart**

- Amounts due that have been created using the Tax Portal CANNOT be paid via JCCSmart
- JCCSmart can ONLY be used to pay amounts that do not bear interest and charges and HAVE NOT already been created

Please note that payment through JCCSmart of self assessments already shown as due in tax portal will NOT pay the existing debt and will be treated as a revision that increases the amount owed

#### **Foreign Banks**

- Payments can ONLY be from the 8 banks listed in circular <u>2008 02</u> using the EXACT procedure stipulated
- Payments from Other Banks are NOT ACCEPTABLE



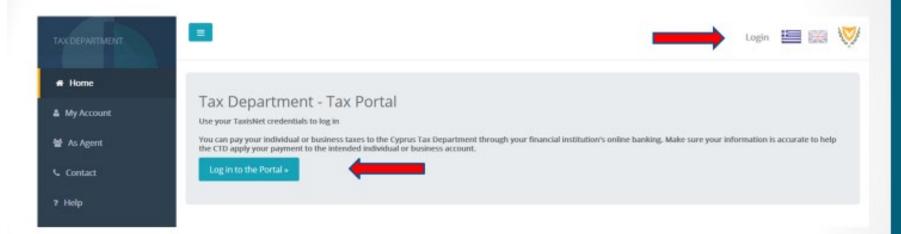
# Can I pay in installments?

- There is NO way of setting the amount due in installments through the tax portal
- But you can pay off your debt gradually, until the final repayment, according to your own budget
- Payments made after the deadline will bear interest and charges
- ALWAYS, prior to any payment, refer to the statement of amounts due to obtain the payment reference number and confirm the final amounts due

# **How to Login**



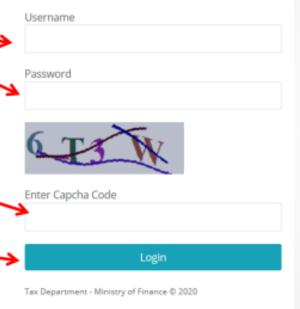
# From the home page select «Login»





# Enter your login credentials

- Enter the same login credentials you use to access the TAXISnet Service (Income Tax /Defence or VAT)
- Copy the Capcha Code shown on your screen
- Select Login



# How to reset my credentials

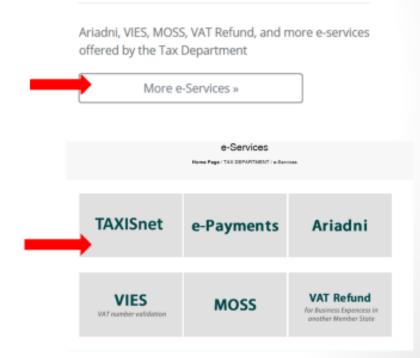
I forgot my credentials



# Reset your credentials using the TAXISnet service

 From the Tax Portal select «More e-Services»

Select TAXISnet Service



More e-Services

2



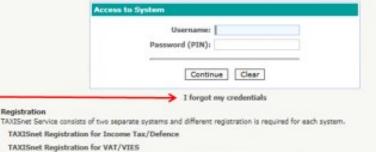
### Proceed to the TAXISnet Service



Select «Log in to the System»

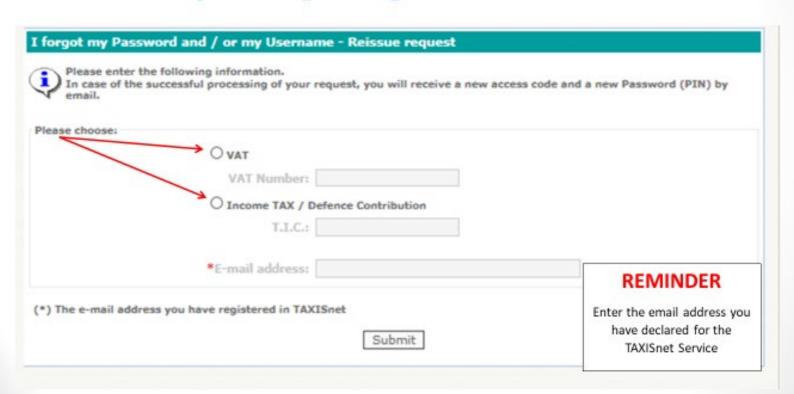
Log in to the System

Select «I forgot my credentials»



ΦΟΡΟΛΟΓΙΑΣ

# Select the credentials you wish to reset and follow the system prompts

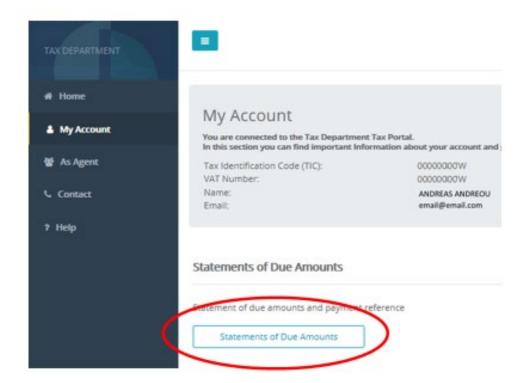


# How to see my Amounts Due

1

# TMHMA OPONOFIAE TAX DEFASTMENT

# Connect to the Portal and select «Statements of Due Amounts»





# **Summary Statement**

#### You can:

 Print the summary table by selecting the printer

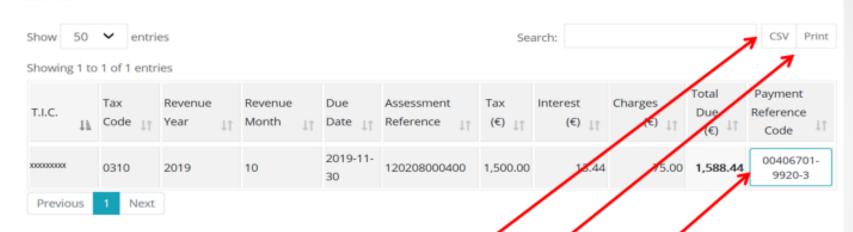
 See the analysis of the due amount by selecting the tax

 Return to the previous screen Select the Tax category to for the detailed statement and the payment code

	Description	Tax (€)	Interest (€)	Charges (€)	Total Due (€)	Total Paid (€)	Balance (€)
,	Income Tax	1,500.00	13.44	75.00	1,588.44	0.00	1,588.44
	Defense Tax	22.50	3.09	1.13	26.72	0.00	26.72
	GHS	1,500.00	30.94	75.00	1,605.94	0.00	1,605.94
	Other Taxes	200.00	0.00	0.00	200.00	0.00	200.00
					Total Debt (€)		3,421.10



# **Analytical Statement**



- Select «CSV» to process your data
- Select «print» to print the statement
- Select «Payment Reference Code» for payment instructions

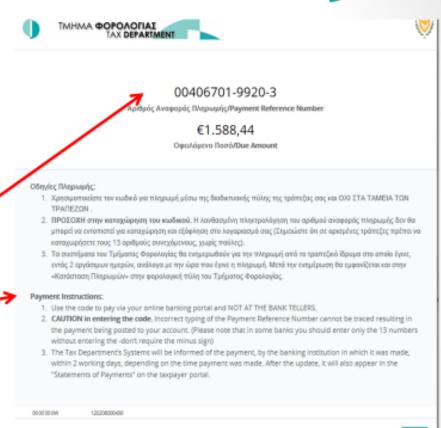


### **Payment Instructions**

- Payments can only be made via internet banking and NOT through JCCSmart
- Copy the Payment Reference Number for use with your online banking portal
- Please read the payment Instructions carefully

#### ATTENTION!

A number of Financial Instructions may not accept the hyphen (-) in the Payment Reference Number. In this case enter the number without the hyphens.





# Banking Institutions that accept payments

as at 24.7.2020

Τραπεζικό Ίδρυμα Banking institutions Τράπεζα Κύπρου Bank of Cyprus		Link					
		https://online.bankofcyprus.com/netteller-web/					
Ελληνική Τράπεζα Hellenic Bank		https://www.hellenicbank.com/portalserver/hb-en-portal/en/personal-banking					
Εθνική Τράπεζα της Ελλάδος National Bank of Greece		https://www.nbg.com.cy/					
Astro Bank Astro Bank		https://www.piraeusbank.com/sites/cyprus/el/Pages/default.aspx					
Alpha Bank	Alpha Bank	https://aeb.alphabank.com.cy/netteller-war/Login.xhtml					
Societe Generalle Societe Generalle		http://www.sgcyprus.com/sgbcy/Home					
Eurobank Eurobank		https://www.eurobank.com.cy/en-us/product-services/e-banking/e-banking					
Ancoria Bank Ancoria Bank		https://online.ancoriabank.com/B001/banking.jsp?fldsegment=EN1&fldcurrentity=B001					
RCB Bank RCB Bank		https://online.rcbcy.com/netteller-war/					

#### ATTENTION!

Payments can ONLY be made from the internet sites of the banks listed above

# How to see my payments



# Login to the Portal and select «Statements of Payments»

Relevant Self-Assessments

0300 - Self-assessment of Income Tax / Company Tax

0604 - S.C.D. self-assessment on Rents Received

0704 - GHS self-assessment on Rents Received

0313 - GHS self-assessment on Other Income of Self-

Employed

0314 - GHS self-assessment on Pensions and Other

Income

0315 - GHS self-assessment on Other Income of Individuals

0200 - Income Tax (Individuals and Legal Persons)

0213 - GHS for Self-employed (Individuals)

#### Statements of Payments

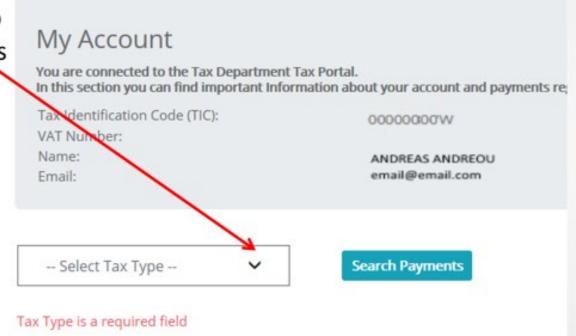
Statements of amounts payed to the TD

Statements of Payments



# Show Tax Types

 Select the arrow to reveal the tax types





# Select tax type

#### -- Select Tax Type --

Value Added Tax (V.A.T.)
Value Added Tax (Estimate)
Income Tax
Pay As You Earn (P.A.Y.E.)
Immovable Property Tax

Capital Gains Tax

General Health Service (GHS)

Other Taxes

Defense Tax

Search Payments which you require a statement of payments

Select «Search Payments»

Select the tax type for

Department of Information Technology Services © 2020



# **Analytical Statement**

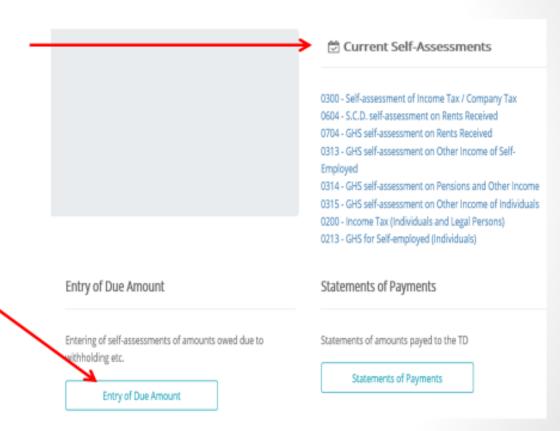
- Select «print» to print the statement
- Select «CSV» to download the information for processing
- Enter details in «search» if you are searching for a specific assessment or payment
  - · Use «search» to quickly find a field or part of a field

Show 50  ✓ entries Search Showing 1 to 15 of 15 entries							rch:		
V.A.T. No./T.I.C.	Payment Date	Receipt Number	Payment Method	Tax Code <sup>‡†</sup>	Description 11	Comments	⊥↑ Tax ⊥↑	Charges 17	Amount (€) ∐
00000000W	2017-07-27	770012017012622	Cash	0300	Income Tax ? Corporation Tax	Rev.Year:2016. Assessment Ref:120179147220	194.73	0.00	194.73
00000000W	2016-06-29	770012016011083	Cash	0300	Income Tax ? Corporation Tax	Rev.Year:2015. Assessment Ref:120169100820	108.27	0.00	108.27
W00000000	2015-12-21	770012015023225	Cash	0200	Provisional Income Tax ? Corporation Tax	Rev.Year:2015. Assessment Ref:120159092260	32.00	0.00	32.00



# Login to the portal and select accordingly

- On the right the CURRENT self assessments due appear
- In «Entry of Due Amount» ALL self assessments and withholding types appear





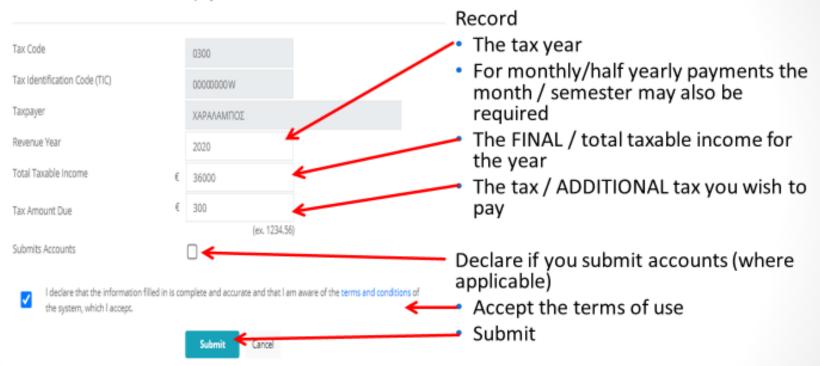
# Choice «Entry of Due Amount»

- The recording of due amounts relates to the following tax categories (Select the tax type you require):
  - Tax or Contributions that you owe relating to your own income based on your own calculations
    - Self-assessment for
      - Income Tax,
      - · Special Contribution for Defence and
      - · General Health System (GHS)
    - Temporary Assessments for
      - · Income Tax and
      - · General Health System (GHS)
  - Tax or Contributions that you withheld from amounts you paid to another person
  - Fees and Other Taxes

# TMHMA **ΦΟΡΟΛΟΓΙΑΣ**TAX DEPARTMENT

# Recording/Revision of debt

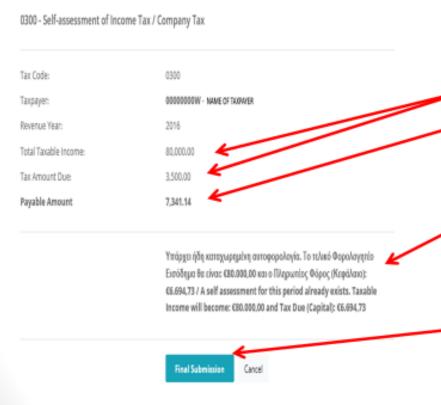
0300 - Self-assessment of Income Tax / Company Tax



<sup>\*</sup> You must include the 10% Additional Tax for the low estimation of temporary income in «Tax Amount Due». The system will automatically impose the financial charges (5% - article 50A(e) and 5% -article 50A first proviso) and interest, where applicable.



### Submission of final debt



On the screen the following amounts will appear

- The amounts you recorded
- The final amount due, including charges
- If you are revising an analysis of the final income and tax appears on the screen
- Select «Final submission»



## Finalisation of Recording – Payment Instructions

 You have successfully recorded your debt. Follow the instructions that appear on your screen.

Your self-assessment has been successfully submitted to the Tax Department

Έχει δημιουργηθεί η οφειλή για το φορολογικό έτος 2016 με κωδικό φόρου 0300, αριθμό αναφοράς φορολογίας 420208149370, εισόδημα €80.000,00 και φόρο €3.500,00. / New debt has been created for tax year 2016 with tax code 0300, assessment reference number 420208149370, income €80.000,00 and tax €3.500,00.

Για οδηγίες πληρωμής μεταβείτε στην Κατάσταση Οφειλών. / For payment instructions go to Statements of Due Amounts

Return to the Self-Assessment Submission Page:

Go to the Statements of Due Amounts Page »



### Revision of a self-assessment

- · When you revise a self assessment
  - the income in the revision REPLACES the existing income
  - the tax in the revision is ADDED to the existing tax
  - the assessment reference DOES NOT CHANGE
- Caution

If you have already made a payment for the assessment reference you are revising you will not be able to delete the self-assessment as a payment for it already exists

# How to record / revise a temporary assessment



# Login to the portal and select accordingly

- On the right the CURRENT self assessments due appear
- In «Entry of Due Amount» ALL self assessments and withholding types appear

Relevant Self-Assessments 0300 - Self-assessment of Income Tax / Company Tax 0604 - S.C.D. self-assessment on Rents Received 0704 - GHS self-assessment on Rents Received 0313 - GHS self-assessment on Other Income of Self-Employed 0314 - GHS self-assessment on Pensions and Other Income 0315 - GHS self-assessment on Other Income of Individuals 0200 - Income Tax (Individuals and Legal Persons) 0213 - GHS for Self-employed (Individuals) Entry of Due Amount Statements of Payments Entering of self-assessments of amounts owed due to Statements of amounts payed to the TD withholding etc. Statements of Payments Entry of Due Amount



### Select «Entry of Due Amount»

Under the heading «Temporary Assessments» select the tax type for which you wish to declare temporary tax

#### Entry of Due Amount

Entering of self-assessments of amounts owed due to withholding etc.

#### Self-assessment of Income Tax, Special Contribution of Defence and GHS

#### Income Tax / Company Tax

0300 - Self-assessment of Income Tax / Company Tax

#### Special Contribution of Public and Private Sector

0311 - Special Contribution of Employees, Self employed and Pensioners of the Private Sector

#### Special Contribution of Defence (S.C.D.)

0612 - S.C.D. self-assessment on Interests Received

#### General Health System (GHS)

0712 - GHS self-assessment on Interests Received

#### Temporary Assessments

0200 - Income Tax (Individuals and Legal Persons)

0210 - Income Tax of Insurance Companies (Legal Persons)

0213 - GHS for Self-employed (Individuals)

#### Withholding Tax

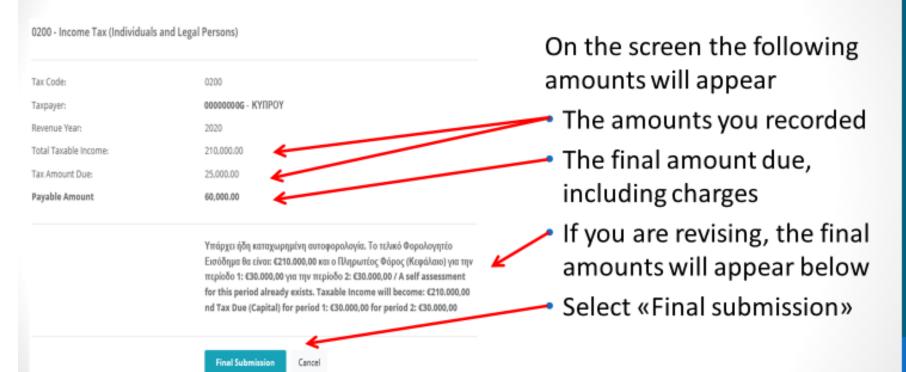


#### Recording/Revision of debt

0200 - Income Tax (Individuals and Legal Persons) Record The tax year Tax Code 0200 The FINAL taxable income for Tax Identification Code (TIC) 00000000G the year Taxpayer КҮПРОҮ The tax / ADDITIONAL tax Revenue Year 2020 you wish to pay Total Taxable Income € 210000 25000 Tax Amount Due (ex. 1234.56) Accept the terms of use I declare that the information filled in is complete and accurate and that I am aware of the terms and conditions of Select «Submit» the system, which I accept. Eancel



#### Record the final debt





#### Finalisation of Entry – Payment Instructions

 You have successfully recorded your debt. Please go to Statements to obtain a payment reference and instructions for payment.

Your self-assessment has been successfully submitted to the Tax Department

Έχει δημιουργηθεί η οφειλή για το φορολογικό έτος 2020 με κωδικό φόρου 0200, αριθμούς αναφοράς φορολογίας 120208000910 & 120208000920, εισόδημα €210.000,00 και φόρο €60.000,00. / New debt has been created for tax year 2020 with tax code 0200, assessment reference numbers 120208000910 & 120208000920, income €210.000,00 and tax €60.000,00.

Για οδηγίες πληρωμής μεταβείτε στην Κατάσταση Οφειλών. / For payment instructions go to Statements of Due Amounts

Return to the Self-Assessment Submission Page »

Go to the Statements of Due Amounts Page »

#### ATTENTION!

If you have recorded a temporary assessment using the tax portal, payments for the 1<sup>st</sup> installment MUST be made via your internet bank and payments made via JCCSmart will be rejected. The 2<sup>nd</sup> installment can however also be made via JCCSmart provided payment is made prior to the imposition of interest/penalties and is for the exact amount due.

# How to delete an amount due that I created



### When can you delete an amount due

The option to delete is available if the amount:

- has been created via the Tax Portal
   AND
- no payment has been credited to the specific amount due.



#### **How** to delete an amount due

- From the statement of due amounts select the tax type of the amount you wish to delete
- The amounts due that can be deleted are noted with an «X» in the last column
- · Select «X» to delete the debt



· You will be asked to confirm the deletion



#### **ATTENTION!**

- In the case where
  - You have created an amount due
  - · You proceeded to make a payment for this amount using the payment code given
  - You have deleted the amount due prior to the payment being credited

THEN, the payment will not be cancelled but:

- will be credited to your account and used against any other amounts due and/or
- It will follow the refund procedures of the Tax Department.

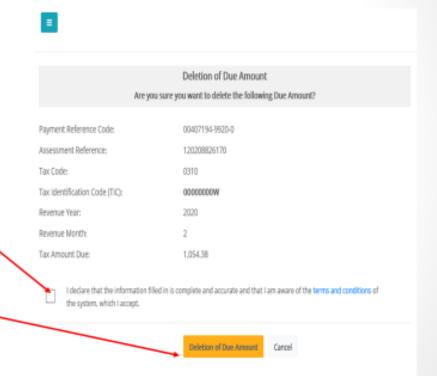


#### Confirm the Deletion

 Check and confirm that you are deleting the correct debt

Accept the terms and

• Delete the amount due

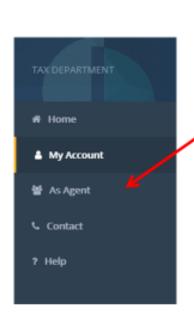


# How to find the persons I represent



#### Login to the portal using

Your TAXISnet codes as auditors / tax consultants under which the persons you represent appear

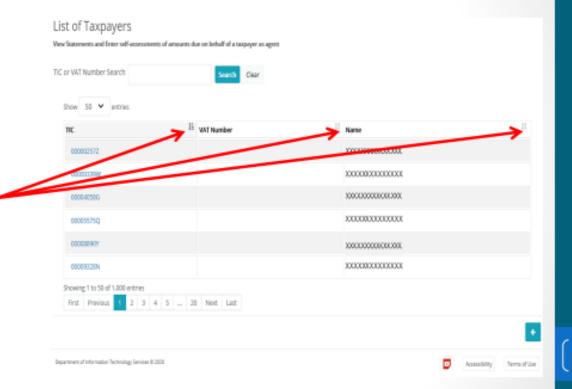


- On the left side of the screen select «As Agent» and a list of persons you represent will appear
- If you logged in with your <u>VAT credentials</u> the list will contain the persons you represent for VAT purposes
- If you logged in with your <u>Direct taxation credentials</u> (<u>AΦΣΕ</u>) you the list will contain the persons you represent for purposes of TD1 and TD4 returns.



#### List of Taxpayers and Sorting

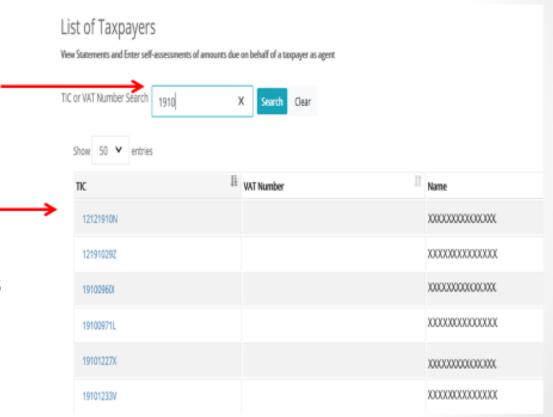
- Your screen shows a list of persons you represent
- The list can contain up to 1000 persons
- The content of the list can be sorted by numerically or alphabetically by selecting the symbol at the end of each column





#### **Finding Taxpayers**

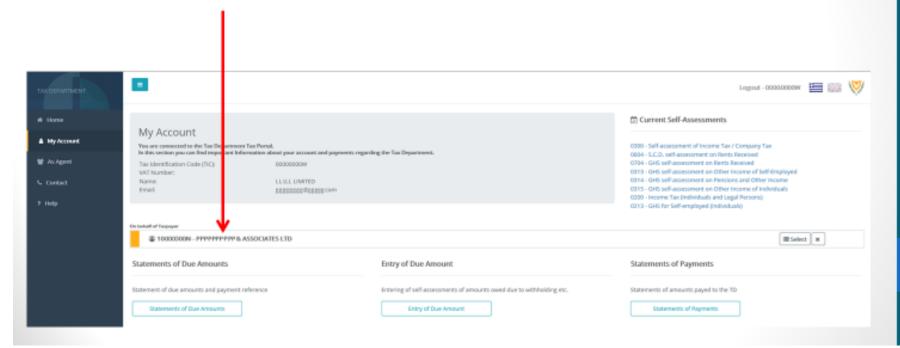
- For quick search or to find persons you cannot see on the screen type the TIC/VAT number or part of the number in the search field
- All taxpayers that contain the numbers you typed will appear in the list





#### When acting as an agent

- All functionalities remain the same as when acting for oneself
- The details of the person for whom you are acting will appear with a yellow banner



## How to use CSV data

### TMHMA **ΦΟΡΟΛΟΓΙΑΣ**TAX DEPARTMENT

#### Downloading a CSV file

CSV files containing Greek characters may not be readable by all software

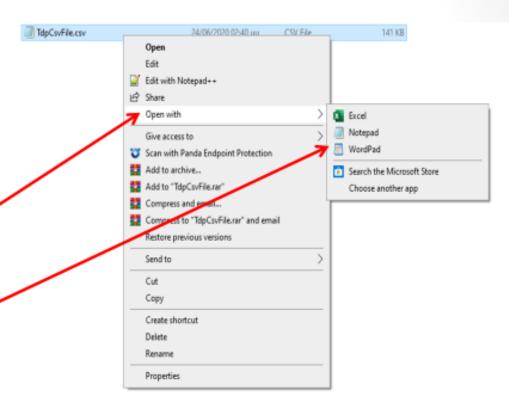
- Where the CSV option is available it will appear on the right hand side of your screen above the column titles.
- Select CSV
- From the options your browser gives choose save file and save it on your pc





#### Opening the file with a text editor

- Go to the folder in which you saved the file
- Right click on the file name and select «Open with»
- Then click on the program you wish to use

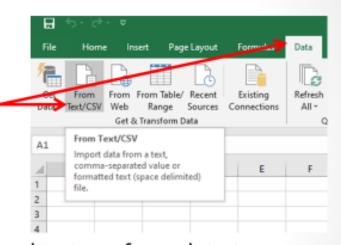




#### Import of CSV data in software similar to Excel

If the characters in your file are not recognizable you must import the data using:

- From the horizontal menu select the DATA tab and then «From Text/CSV»
- Using the browser that will appear on your screen find the file you previously saved
- In File Origin select 65001:Unicode (UTF-8)



You may need to transform data to ensure that long number fields appear correctly

TdpCsvFile.csv

File Origin

Delimiter

Data Type Detection

Based on first 200 rows

Based on first 200 rows

Delimiter

Data Type Detection